CONVERGENCE, CONVENIENCE & CONTROL
OfficeServ™ IP-UMS and SVMi-20E Messaging Systems

For more information or to locate a dealer, go to www.samsung.com/bcs.

©2009 Samsung Telecommunications America, LLC. Samsung and OfficeServ are registered trademarks of Samsung Electronics America, Inc., and its entities. Design and specifications are subject to change without notice.

RealSpeak is a registered trademark of Nuance Communications, Inc.
With business moving so rapidly, keeping up with daily messages is tough. Office voicemail, cell phones, multiple email accounts, and more. Each system has a unique interface, and employees must know them all. The largest corporations implement sophisticated systems that integrate these disparate technologies into seamless user experiences. Thanks to Samsung, small-to-midsized businesses can now also flex such messaging muscle with innovative convergence technology — the Samsung SVMi-20E Voice Messaging System and the Samsung OfficeServ™ IP-UMS Unified Messaging System.

Two products. Two capacities. One visionary company.

UNIFY AND SYNCHRONIZE BUSINESS MESSAGING WITH ONE-STOP EASE AND EFFICIENCY.

THE SVMi-20E VOICE MESSAGING SYSTEM
Making a Sound Impression
Who says you need big business technology to sound like a big business? The Samsung SVMi-20E Voice Messaging System provides impressive voice messaging capabilities at a price your small-to-midsized business can afford.

Features include:
• Supports 4-20 ports (simultaneous calls), which can serve up to 3,000 subscribers on both the OfficeServ 7200 and 7400
• Built-in auto attendant serves as a 24-hour receptionist, ensuring that calls are neither lost, misrouted, nor abandoned on hold
• Available in up to 9 simultaneous languages
• E-mail Gateway allows you to listen to voice messages as emails with "wav" attachments on the computer (5 licenses are included with the SVMi system, with the option to expand systemwide)
• “In-skin” solution means there’s no need to invest in additional standalone servers to benefit from this extended capability
• Customizable features and applications enable you to tailor operation to suit your individual business needs

THE OFFICEserv IP-UMS UNIFIED MESSAGING SYSTEM
Single Point of Message Management
Imagine the efficiency and productivity of customizing how voicemails, email messages, and fax messages are created, sent, received, tracked, synchronized, and archived — all from one central location. The Samsung OfficeServ IP-UMS merges it all through a robust unified messaging system designed for the larger small-to-midsized business that must operate and compete on the big business stage. Advanced features are:
• Scalable up to 128 ports on the OfficeServ 7400 platform, serving up to 3,000 subscribers (32 ports on the OfficeServ 7200)
• Single and efficient toolbar interface within Outlook gives employees one-stop control over multiple message formats
• Voicemails, emails, and faxes are all labeled, routed, synchronized, and stored per individual user preference
• Advanced text-to-speech capabilities in over 27 languages let users read voicemails converted into emails, then write or record immediate responses — right from their PCs, laptops or any Web-connected computer
• Incoming faxes can be received on the PC, assuring privacy (HIPA compliance), and documents can be faxed right from your desktop
• Administrators can log into a convenient Web-accessed administration page and manage system changes remotely — including programming greeting and call routing modifications on the built-in auto attendant

FLEX YOUR MESSAGING MUSCLE
Streamlined messaging unification and convergence for small-to-midsized businesses — powerful, convenient, scalable, and affordable. That’s the Samsung Advantage. To increase productivity and messaging efficiency within your organization, step up to Samsung Messaging Systems. Contact your Samsung Business Communication Systems dealer to find out how.
With business moving so rapidly, keeping up with daily messages is tough. Office voicemail, cell phones, multiple email accounts and more. Each system has a unique interface, and employees must know them all. The largest corporations implement sophisticated systems that integrate these disparate technologies into seamless user experiences. Thanks to Samsung, small-to-midsized businesses can now also flex such messaging muscle with innovative convergence technology — the Samsung SVMi-20E Voice Messaging System and the Samsung OfficeServ™ IP-UMS Unified Messaging System. Two products. Two capacities. One visionary company.

UNIFY AND SYNCHRONIZE BUSINESS MESSAGING WITH ONE-STOP EASE AND EFFICIENCY.

The SVMi-20E Voice Messaging System
Making a Sound Impression
Who says you need big business technology to sound like a big business? The Samsung SVMi-20E Voice Messaging System provides impressive voice messaging capabilities at a price your small-to-mid sized business can afford.

Features include:
• Supports 4-20 ports (simultaneous calls), which can serve up to 3,000 subscribers on both the OfficeServ 7200 and 7400
• Built-in auto attendant serves as a 24-hour receptionist, ensuring that calls are neither lost, misrouted, nor abandoned on hold
• Available in up to 9 simultaneous languages
• E-mail Gateway allows you to listen to voice messages as emails with “.wav” attachments on the computer (5 licenses are included with the SVMi system, with the option to expand systemwide)
• “In-skin” solution means there’s no need to invest in additional standalone servers to benefit from this extended capability
• Customizable features and applications enable you to tailor operation to suit your individual business needs

The OfficeServ IP-UMS Unified Messaging System
Single Point of Message Management
Imagine the efficiency and productivity of customizing how voicemails, email messages, and fax messages are created, sent, received, tracked, synchronized, and archived — all from one central location. The Samsung OfficeServ IP-UMS merges it all through a robust unified messaging system designed for the larger small-to-mid sized business that must operate and compete on the big business stage. Advanced features are:
• Scalable up to 128 ports on the OfficeServ 7400 platform, serving up to 3,000 subscribers (32 ports on the OfficeServ 7200)
• Single and efficient toolbar interface within Outlook gives employees one-stop control over multiple message formats
• Voicemails, emails, and faxes are all labeled, routed, synchronized, and stored per individual user preference
• Advanced text-to-speech capabilities in over 27 languages let users read voicemails converted into emails, then write or record immediate responses — right from their PCs, laptops or any Web-connected computer
• Incoming faxes can be received on the PC, assuring privacy (HIPA compliance), and documents can be faxed right from your desktop
• Administrators can log into a convenient Web-accessed administration page and manage system changes remotely — including programming greeting and call routing modifications on the built-in auto attendant

FLEX YOUR MESSAGING MUSCLE
Streamlined messaging unification and convergence for small-to-mid sized businesses — powerful, convenient, scalable, and affordable. That’s the Samsung Advantage. To increase productivity and messaging efficiency within your organization, step up to Samsung Messaging Systems. Contact your Samsung Business Communication Systems dealer to find out how.

LISTEN TO EMAILS ON YOUR CELL PHONE
With the Samsung OfficeServ IP-UMS Unified Messaging System, emails can be converted into speech messages and then listen to — any time, any place — via cell phone or in-office handset.*
CONVERGENCE, CONVENIENCE & CONTROL
OfficeServ™ IP-UMS and SVMi-20E Messaging Systems

For more information or to locate a dealer, go to www.samsung.com/bcs.

©2009 Samsung Telecommunications America, LLC. Samsung and OfficeServ are registered trademarks of Samsung Electronics America, Inc., and its entities. Design and specifications are subject to change without notice. RealSpeak is a registered trademark of Nuance Communications, Inc.